SESSIONAL ROOMS



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Chris Mariani exposes the risks faced by the lessor and lessee.

For many practitioners (particularly specialists), transitioning to private practice often initially involves renting sessional rooms rental structure, where the practice renting on a part-time basis, with the longer term strategy to lease or acquire their own rooms down the track. For established practitioners, renting out sessional space makes business sense. But what are the risks and what should

you consider before you take the leap? This article assumes a common room out sessional rooms provides administrative service to the room rental practitioner - such as reception, typing, billing, patient records, bookings, etc. This structure differs to merely leasing out a vacant space.

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THE BUSINESS OWNER LOOKING TO RENT OUT SESSIONAL SPACE IN THEIR ROOMS

It is important to understand you are providing a professional/ administrative service and as such - this brings risk. An example risk is your receptionist breaching privacy of one of the room rental

| 1 | Written contract | Have an appropriate written c the services provided, agreed etc. The contract should also own business and as such the they have appropriate insuran compensation. They should a (e.g. your HR policies on bully College and ask for their assis ownership of patient records a |
|---|---|---|
| 2 | Professional Indemnity covering room rental activities | If you are a sole practitioner we own personal medical indemi- that the 'trigger' of your polic So should your reception stat (e.g. filing away patient test re attention), you may find your policy for the practice may be |
| 3 | Public Liability | You should already have a put as the tenant (if you lease the premises). Ensure you have d to practitioners and that you a room rental doctor leaves thei patient may still try to join you Further, ensure the room renta |
| | | million cover) and consider red policy (so that you can claim i |
| 4 | Your reputation | Depending on the look and fe room rental practitioner is in f So careful due diligence of ro process you adopt when emp most valuable assets, so take |

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practitioner's patients, or filing away test results without first providing them to the room rental practitioner.

What can you do to manage and mitigate your risks?

contract drawn up which details the parties obligations, d fees, termination conditions and what to do in a dispute, make it clear the room rental practitioner is running their ney are responsible for their errors and need to ensure nces such as medical indemnity, public liability, workers also be required to adhere to your policies and procedures ying and harassment etc). Speak to your MDO/AMA/ istance in what else might also be included, such as and rights of access in the event of a claim.

with a nurse and receptionist you may be relying on your nnity policy to cover your practice. However be aware cy is likely to be 'your treatment of your patient'. aff make an error on a patient of the room rental doctor results rather than bringing these to the doctor's own medical indemnity won't respond. A separate be required.

ublic liability policy (either \$10m or \$20m cover) noting you premises) or property owner and tenant (if you own the disclosed to your insurer you also rent out sessional rooms are covered for your liability if drawn into a claim (e.g. the eir laptop cord exposed and a patient trips over it - the ou to the claim as your name is on the front door).

tal doctor has their own public liability (minimum \$10 equiring them to name you as an interested party on their indemnity under their policy for the above matter).

feel of the rooms, to an outsider it might appear the fact part of your business, rather than their own entity. oom rental practitioners might be as important as the nploying your own staff. Your reputation is one of your ke the time to select the right room rental practitioners.

THE PRACTITIONER LOOKING TO RENT SESSIONAL ROOMS

You are running your own business and while you may receive some support from the practice you are renting rooms from, you need to approach the room rental

arrangement from a business perspective. As an independent business, you are responsible for your errors, so take the time to ensure you understand what you are signing up for. What can you do to manage and mitigate your risks?

It is likely that if there is a written contract, it has been drafted by the practice's lawyers -The room rental contract so seeking your own legal advice is important to make sure the terms and conditions are fair. Many room rental arrangements are informal and as such there is no contract. You may decide this is fine, but gives you no certainty in many areas such as agreed services, termination. etc. You are an You should ensure you have all of the right insurances in place. The most common independent mistake I witness is room rental practitioners not holding their own public liability. business A \$10 million policy can be purchased for under \$500 for a sole trader as the risk is low (e.g. a patient or visitor tripping over your doctor's bag or laptop cable). Now is likely a good time to review your medical indemnity cover as you will likely be facing increasing premiums as your private billings increase. Selecting the Do your due diligence on the practice. Are you satisfied with the quality of their staff, right rooms and procedures, facilities etc. The rooms have a direct impact on how your patients view you, services so selecting the right sessional rooms is as important as when/if it comes time to lease or purchase your own rooms. Have a plan B What happens if the rooms are suddenly sold, or a fire or storm damage occurs? Do you have a business continuity plan as to how you will continue to see patients if you can't access the rooms?

Policies and Review what written policies and procedures you are required to have (can the practice procedures assist?). For example every business that provides a 'health service' is required to have a written Privacy Policy. See my article in the Winter 2014 edition.

A NOTE ON CONTRACTS...

It is prudent to seek legal advice before you enter into any contract. From a risk and insurance perspective, some of the items to consider:

- Indemnity clause the standard legal position is on the basis of 'you're responsible for your mistakes and I'm responsible for mine'. If the contract changes this position it can impact on your insurances and leave you exposed to uninsured claims. Speak to your lawyer about the intent of the indemnity clause and make sure you understand the impacts. Secondly, have your insurance broker review the contract and advise you on insurance issues.
- Insurance clause. Most contracts contain an insurance section specifying what insurances are required and by whom. For example, this could include Medical Indemnity, Public Liability, Workers Compensation (where required) and insurance for any contents and equipment. Clearly stipulating what insurances each party is required to hold avoids any issues.

If you have any questions or need advice on your insurances, please contact Chris Mariani on (02) 9905 7005 or 0419 017 011, or email chris@mgrs.com.au for an obligation free discussion and review.

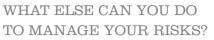
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Finally, having an insurance broker as part of your team is one of the best risk management actions you can take. Use a broker who specialises in the medical field, as the risks in medical practice are unique and complex. A broker will provide you advice on your

accountant does. 💿

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circumstances, just as your lawyer or

